

## Case Studies

### Read the following scenarios and answer the following questions:

- a) Is there a breach in professional boundaries?
  - b) What are the potential consequences for all those involved?
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1. Elizabeth (service user), disclosed to Rebecca (worker) during her assessment that her purse had been stolen, and that all the money she had was in the purse. Elizabeth asked Rebecca if she could borrow £5, and that she would give her the money back. Rebecca agreed and handed Elizabeth £5 from her purse. Rebecca wrote details of the incident and transaction in the main communications log.
  2. Mark (service user) started crying in front of Nardeep (worker) during his assessment. Nardeep asked Mark what was wrong, but Mark didn't respond and continued crying. Nardeep gave Mark a hug and said: 'don't worry everything is going to be ok'.
  3. Barbara (service user) has given Levi (worker) a box of chocolates as a thank you for being successfully rehoused; which Levi has accepted.
  4. John (worker), who has been assessing Kelly (service user) feels sorry for her when she said that she would be celebrating her birthday on her own because she is estranged from her family. John bought Kelly a birthday card.
  5. Olatunde (worker) often calls Richard (service user) 'darling' during his assessment. When a manager picks up on this Olatunde says he is one of her son's friends.
  6. When Sharene (worker) was looking through her Facebook account, she noticed that David (service user) had sent her a 'friend' request. Nadine declined the request. It's been a month since the incident, and the topic has never been raised.
  7. Serena (worker), who was off duty, was driving one day and saw Henry (service user) walking down the road. It was raining, and Serena stopped the car as she got closer to Henry. Serena managed to get Henry's attention and asked him if he wanted a lift. Henry accepted.
  8. Lucy (service user) was displaying signs of stress and anxiety. Olivia (worker) offered Lucy a cigarette as she hoped that it would help Lucy feel calmer.



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